



FAQs

1. What are WeToken (WTs)?

Wetoken is a reward token from Weshop360's strategic partners. It is meant to be used as part payment or as a discount for the products you purchased from weshop360.

2. How Do I Earn WeToken (WTs)?

WeToken (WTs) can be earned in the following ways :

2.1 Earn 30 WTs when you sign up as WeVIP

2.2 Earn 10 WTs for each person you invite to sign up as WeVIP

2.3 Earn WTs reward when you made purchases from weshop360's strategic partners

2.4 Earn WTs when you invite and attend activities organised by weshop360 's strategic partners.

3. When will I receive my WeToken (WTs)?

WTs will be credited to your wallet upon completion of a successful transaction

You may login to weshop2u to check your WTs under your Reward Centre > Wetoken, by selected date

4. Is there any expiry date to my WeToken (WTs)?

WTs is valid for 2 years. You will need to make redemptions within 2 years, otherwise WTs will be expired on a monthly, "first in first out" basis and shall be automatically forfeited without prior notice.

Example, WTs collected in Jan 2021 will expire in Jan 2022.

5. How do I use WTs?

You may use WTs as part payment or as a discount to shop at weshop2u.

5.1 On product page, you can see each item has indicated the maximum WTs you can used as part payment for the item.

5.2 Click on the item that you wish to purchase and add to cart

5.3 You have the option to adjust you WTs either by swiping the button or enter the amount. The balance shall be pay by cash

5.4 Click checkout and proceed for payment to complete your transaction.

WTs cannot be exchanged for cash



常见问题

1. 什么是 WeToken (WTs)?

Wetoken 为 Weshop360's 盟商伙伴提供的代币优惠.作为部分消费金额。

2. 如何获取 WeToken (WTs)?

以下方式可获得 WeToken (WTs) :

- 2.1 成功成为Weshop360会员， 获得 30 WTs
- 2.2 每成功邀请好朋成为Weshop360会员， 获得 10 WTs
- 2.3 在Weshop360盟商伙伴消费
- 2.4 参与Weshop360盟商伙伴所举办的活动

3. 我会何时收到 WeToken (WTs)?

当您在Weshop360盟商伙伴完成消费后， WTs将进入您的WeToken钱包.

您可登入网页weshop2u以查询记录

Reward Centre > Wetoken, 选择日期

4. WeToken (WTs)可有期限?

WTs 使用期限为2年，以月为基准。逾期或没使用的WTs将自动取消，恕不另行通知。

举例, 2021年1月所获得的WTs，使用期限皆至2022年1月.

5. 如何使用 WTs?

您可在 Weshop2u使用WTs作为部分消费金额。

- 5.1 在商品页面，每一商品都显示价格和可使用的WTs值
- 5.2 选择欲购买的商品，加入购物车
- 5.3 在商品详情页内，可调整价格和WTs值
- 5.4 提交订单，完成支付即可.

WTs 不能兑换现金